Together, we can do so much more!

# WEB & DIGITAL ACCESSIBILITY FOR SMALL BUSINESS



# A QUICK INTRODUCTION TO WEB ACCESSIBILITY

Web Accessibility ensures that everyone, including people with disabilities, can use your website effectively.

It's about creating an inclusive digital experience for all users.

And, it's the law.



#### RAISING AWARENESS

Did you know?

Over 1 billion people worldwide live with some form of disability.

Many websites are not designed to be accessible, excluding a significant portion of potential users.



# WHAT IS WEB ACCESSIBILITY?

Web (and Digital) Accessibility involves designing and developing websites and other applications so that people with disabilities can perceive, understand, navigate, and interact with them.

It includes considerations for visual, auditory, physical, speech, cognitive, and neurological disabilities.

# ACCESSIBILITY IS ABOUT HUMAN CONNECTION

Accessibility is a fundamental human right. Everyone deserves equal access to services, apps, and information online.

By making your website accessible, you are removing frustrating barriers, while promoting inclusivity and respect for all individuals.



#1

THE MATH: Globally, over one billion people have a disability (with a spending power of over six trillion).

Digital accessibility simply opens up your business to more potential customers and clients.



#2

SEO: Accessible websites are easier to use, improve user satisfaction, and can even enhance SEO, leading to lower bounce rates, higher conversion rates and increased sales.



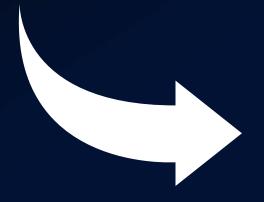
#3

BRAND LOYALTY: Customers are more likely to trust and stay loyal to brands that prioritize inclusivity and accessibility.

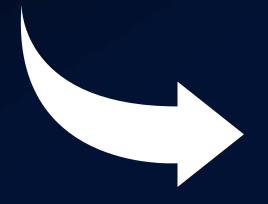


#4

STATUS: Being known as an inclusive brand can enhance your reputation, attract positive attention, and differentiate your business from competitors, positioning you as a leader in inclusivity.



Investing in digital accessibility is not just the right thing to do—it's a smart business move.



JULY 26, 1990
The Americans with Disabilities
Act (ADA) was passed and
signed into law by President
George H.W. Bush on July 26,
1990.



APRIL 24, 2024

The Department of Justice (DOJ) published a final rule on April 24, 2024, that updates the Americans with Disabilities Act (ADA) to require digital accessibility. This rule establishes WCAG 2.1 AA as the ADA standard for evaluating website compliance.



Non-compliance with digital accessibility standards can lead to significant legal risks such as demand letters, lawsuits, and substantial fines.



#### **DEMAND LETTERS:**

Businesses often (but not always) receive demand letters first, requiring immediate action to address accessibility issues.

Ignoring these letters can escalate to lawsuits, increasing legal and financial risks.



LAWSUITS & LEGAL CHALLENGES: In 2024, over 1,100 digital accessibility lawsuits were filed in the U.S. alone. This number is expected to increase.

Lawsuits can result in costly legal fees and settlements, damaging your business financially.



FINANCIAL PENALTIES: Fines can range from \$5000 to over a million dollars.

Businesses can be sued multiple times for non-compliance.

eCommerce websites face the highest risk.



IMPACT ON REPUTATION:
Legal actions can damage your
brand's reputation and erode
customer trust.

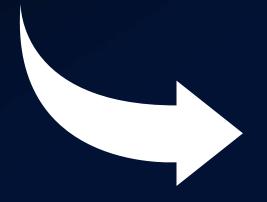
Being known for non-compliance can deter potential customers, partners, and investors.



# THE LEGAL BENEFITS OF ADA-COMPLIANCE

Ensuring your website is accessible can help you avoid legal risks and enhance your brand's reputation.

By proactively addressing accessibility, you demonstrate your commitment to inclusivity and ethical business practices.



Achieving digital accessibility is a continuous journey, not a one-time task.

It involves several key steps: Audit, Remediation, Maintenance, and Reporting.



#### STEP 1. THE AUDIT

Start with a comprehensive accessibility audit to identify barriers on your website. Use automated tools and manual testing to ensure a thorough evaluation.

This report will highlight issues and provide recommendations.



STEP 2. REMEDIATION
Prioritize and address the issues identified in the audit through remediation.

This involves fixing code, design, and content to meet accessibility standards (WCAG 2.1 Level AA).



STEP 3. MAINTENANCE
Accessibility is an ongoing
commitment. Regularly update and
test your website.

Incorporate routine accessibility checks into your development and content creation processes.



STEP 4. REPORTING
Document your accessibility efforts
and progress through regular
reporting to all stakeholders.

Use reports to track compliance, identify areas for improvement, and demonstrate commitment.



STEP 5. STAY INFORMED
Stay informed about updates to accessibility guidelines, standards, and best practices.

VISIT:

www.ada.gov/resources/web-guidance



#### A WORD ABOUT WIDGETS & OVERLAYS

Accessibility widgets and overlays do not correct inaccessible design flaws at the code level, and can actually conflict with a disabled person's Assistive Technology.

They also do NOT protect businesses from lawsuits. In fact, there are hundreds of cases filed every year in the USA.



# ADA-COMPLIANCE THE NEW NORMAL

Digital accessibility is no longer optional—it's the new standard for modern websites.

Businesses worldwide are recognizing the importance of compliance and prioritizing inclusive design.



#### ADA-COMPLIANCE INDUSTRY TRENDS

Leading companies are setting the benchmark by investing in and prioritizing accessible digital design and strategies.

Staying ahead means embracing accessibility as a core business practice.



# ADA-COMPLIANT WEBSITES ARE COMPETITIVE

Being accessible can set your business apart in a crowded marketplace.

It can also increase the LTV (Lifetime Value) of your disabled clients or customers through positive, accessible design and a smooth online experience.



Join the growing movement towards digital inclusivity.

Make accessibility a priority and lead by example in your industry.



REMEMBER...
Web Accessibility is all about:

The Human Connection

Legal Protection, and

Revenue Growth.



Together, we can create a more inclusive digital world for everyone, one small business at a time.



Get in touch with Accelerated Web Systems today and see if our Web Accessibilty Solutions are right for your business.

- Charlotte Howard



# DIGITAL COMPLIANCE IS HERE TO STAY

Do you agree? Spread the word!

Save, Like, Comment, Repost and Send. Thank you!



